Plot No. 2, Knowledge Park-III, Greater Noida (U.P.) –201306

POST GRADUATE DIPLOMA IN MANAGEMENT (2020-22)
END TERM EXAMINATION (TERM -IV)

Subject Name: **Learning & Development**	Time: **02.30 hrs**
Sub. Code: **PGH-02**	Max Marks: **60**

Note:
All questions are compulsory. Section A carries 10 marks:5 questions of 2 marks each,Section B carries 30 marks having 3 questions (with internal choice question in each) of 10 marks each and Section C carries 20 marks one Case Study having 2 questions of 10 marks each.

SECTION - A

Attempt all questions. All questions are compulsory.   **2×5 = 10 Marks**

Q. 1 (A): Do all employees need training? Justify with suitable example?

Q. 1 (B): What are the challenges of online training?

Q. 1 (C): How does classical conditioning affect learning?

Q. 1 (D): What is the main purpose of induction training ?

Q. 1 (E): Describe the key issues which must be addressed in the design, conduct, and evaluation of training programs

SECTION - B

All questions are compulsory (Each question has an internal choice. Attempt any one (either A or B) from the internal choice)   **10 x 3 = 30 Marks**

Q. 2: A. How "T Group" training is conducted? What are its objectives?

Or

Q. 2: B. What are the relative advantages and disadvantages of "In basket exercise"?

Q. 3: A. What is the best time to evaluate the training? Why?

Or

Q. 3: B. What are the factors to consider when designing a training process?

Q. 4: A. What are the factors that influence culture? Give some suitable examples?

Or

Q. 4: B. How social and cultural diversity affects learning?

SECTION - C

Read the case and answer the questions   **10×02 = 20 Marks**

Q. 5: Case Study:

a) Design an evaluation sheet (focusing on training delivery) for a one day non residential training programme on "Enhancing Communication Skills" on 5 different parameters on 10 point scale?

b) Design an evaluation sheet (focusing on training administration/hostel/fooding etc) for a two day residential training programme on "Enhancing Communication Skills" on 5 different parameters on 10 point scale?

Mapping of Questions with Course Learning Outcome

Question Number	COs	Marks Allocated
Q. 1:	CO1	10 marks
Q. 2:	CO3	10 marks
Q. 3:	CO2	10 marks
Q. 4:	CO4	10 marks
Q. 5:	CO5	20 marks